



**A N I B T**

Australian National Institute  
of Business and Technology

CRICOS:02506B RTO:21368

2022-2023 Courses

# Diploma of Hospitality Management

SIT50416





# ANIBT

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of Business and Technology

CRICOS:02506B RTO:21368

SIT50416

## Diploma of Hospitality Management

Services Management Stream

The hospitality industry provides a vast array of career opportunities across a broad range of sectors. This qualification provides the skills and knowledge for an individual to be competent as a manager in any hospitality functional area. It is not, however, suitable for an Australian apprenticeship pathway.

Graduates would possess a sound theoretical knowledge base and be able to use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work and/or the work of their team.

Having this qualification will allow you to perform roles including managing a department in a large hospitality enterprise or managing a small hospitality enterprise. The types of positions available also include:

- Restaurant Manager
- Kitchen Manager
- Chef
- Sous Chef
- Gaming Manager
- Motel Manager
- Unit Manager (Catering Operations)

Typically, work would be undertaken in various hospitality enterprises:

Restaurants, Hotels, Clubs, Pubs, Cafes, Cafeterias, Coffee shops

**CRICOS Code**  
091102G

**ANIBT Course Code:**  
SIT50416

**Delivery Mode**  
Varied: Face to Face Classroom; Online Learning; Work based

**Location**  
Sydney

**Course Duration**  
Up to 18 months

**Qualification Level**  
Diploma

**Nationally Recognised**  
Yes

**Nominal Study Hours: 1200 hours**

**Work based Training: 160 hours**

### Assessment methods

A wide variety of assessments methods will be employed to assess student competence in each unit. These include but are not limited to:

- Practical demonstration and observation
- Review questions and answers
- Group assignments
- Individual projects / portfolios
- Case studies
- Role plays
- Presentations

### Recognition of Prior Learning (RPL)



Students may be able to shorten the length of their chosen course by taking into account previous training, employment experience or other life skills that directly relate to the competencies the Unit of competency is assessing.

### Credit Transfer (CT)

Students may be able to shorten the length of their chosen course by taking into account previous studies.

ANIBT recognises AQTF registered organisations for credit transfers.

**City Campus:** Level 13 / 474 Flinders St, Melbourne. VIC 3000  
**Brunswick Campus:** Units 2-4, 306 Albert Street, Brunswick

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# Diploma of Hospitality Management

## Services Management Stream

### Program outline:

### Subjects

The SIT50416 Diploma of Hospitality Management qualification is made up of 28 units of competency from the SIT Tourism, Travel and Hospitality Training Package.

The units ANIBT have selected to deliver and for students to complete to be eligible for this qualification are:



UNIT CODE	UNIT TITLE
<b>CORE UNITS</b>	
<b>BSBDIV501</b>	Manage diversity in the workplace
<b>BSBMGT517</b>	Manage operational plan
<b>SITXCCS007</b>	Enhance the customer service experience
<b>SITXCCS008</b>	Develop and manage quality customer service practices
<b>SITXCOM005</b>	Manage conflict
<b>SITXFIN003</b>	Manage finances within a budget
<b>SITXFIN004</b>	Prepare and monitor budgets
<b>SITXGLC001</b>	Research and comply with regulatory requirements
<b>SITXHRM002</b>	Roster staff
<b>SITXHRM003</b>	Lead and manage people
<b>SITXMGT001</b>	Monitor work operations
<b>SITXMGT002</b>	Establish and conduct business relationships
<b>SITXWHS003</b>	Implement and monitor work health and safety practices
<b>ELECTIVE UNITS</b>	
<b>SITHIND001</b>	Use hygienic practices for hospitality service
<b>SITHIND004</b>	Work effectively in hospitality service - WBT
<b>BSBCMM401</b>	Make a presentation
<b>SITHFAB002</b>	Provide responsible service of alcohol
<b>HLTAID011</b>	Provide first aid
<b>SITXHRM004</b>	Recruit, select and induct staff
<b>SITXHRM006</b>	Monitor staff performance
<b>SITHIND002</b>	Source and use information on the hospitality industry
<b>SITHFAB005</b>	Prepare and serve espresso coffee
<b>SITXFSA001</b>	Use hygienic practices for food safety
<b>BSBSUS201</b>	Participate in environmentally sustainable work practices
<b>BSBWOR203</b>	Work effectively with others
<b>SITXWHS001</b>	Participate in safe work practices
<b>SITXHRM001</b>	Coach others in job skills

*ANIBT may change the elective units based on industry, student needs and trainer availability.*

ANIBT has regular intakes for its classroom based courses as follows:

**January:** Term 1

**April:** Term 2

**July:** Term 3

**October:** Term 4

Please contact ANIBT to discuss your specific study and qualification requirements and how we can tailor a program to suit your specific requirements.

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SIT50416

## Diploma of Hospitality Management

Hotel Operations Stream

The hospitality industry provides a vast array of career opportunities across a broad range of sectors. This qualification provides the skills and knowledge for an individual to be competent as a manager in any hospitality Room Division area. It is not, however, suitable for an Australian apprenticeship pathway.

Graduates would possess a sound theoretical knowledge base and be able to use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work and/or the work of their team.

Having this qualification will allow you to perform roles including managing a department in a large hospitality enterprise or managing a small hospitality enterprise. The types of positions available also include:

- Front Office Manager
- Housekeeper
- Unit Manager (Guest Services).
- Typically, work would be undertaken in various hospitality

enterprises that provides guest rooms:

- Hotels
- Motels
- Aparthotels
- Serviced Apartments
- Resorts

**CRICOS Code**  
091009D

**ANIBT Course Code:**  
SIT50416

**Delivery Mode**  
Varied: Face to Face Classroom; Online Learning; Work based

**Location**  
Sydney

**Course Duration**  
Up to 18 months

**Qualification Level**  
Diploma

**Nationally Recognised**  
Yes

**Nominal Study Hours: 1200 hours**

**Work based Training: 160 hours**

### Assessment methods

A wide variety of assessments methods will be employed to assess student competence in each unit. These include but are not limited to:

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# Diploma of Hospitality Management

## Hotel Operations Stream



### Program outline:

#### Subjects

The SIT50416 Diploma of Hospitality Management – Hotel Operations qualification is made up of 28 units of competency from the SIT13 Tourism, Hospitality and Events Training Package.

The units ANIBT have selected to deliver and for students to complete to be eligible for this qualification are:

UNIT CODE	UNIT TITLE
<b>CORE UNITS</b>	
<b>BSBDIV501</b>	Manage diversity in the workplace
<b>SITXCCS007</b>	Enhance the customer service experience
<b>SITXHRM002</b>	Roster staff
<b>SITXCCS008</b>	Develop and manage quality customer service practices
<b>SITXFIN003</b>	Manage finances within a budget
<b>SITXFIN004</b>	Prepare and monitor budgets
<b>SITXCOM005</b>	Manage conflict
<b>SITXGLC001</b>	Research and comply with regulatory requirements
<b>SITXHRM003</b>	Lead and manage people
<b>SITXMGT001</b>	Monitor work operations
<b>BSBMGT517</b>	Manage operational plan
<b>SITXMGT002</b>	Establish and conduct business relationships
<b>SITXWHS003</b>	Implement and monitor work health and safety practices
<b>ELECTIVE UNITS</b>	
<b>SITHIND001</b>	Use hygienic practices for hospitality service
<b>SITHIND004</b>	Work effectively in hospitality service – WBT
<b>SITHACS001</b>	Clean premises and equipment
<b>SITHACS002</b>	Provide housekeeping services to guests
<b>SITHACS003</b>	Prepare rooms for guests
<b>SITHACS005</b>	Provide porter services
<b>SITHACS006</b>	Provide valet services
<b>SITHACS007</b>	Conduct night audit
<b>SITHACS008</b>	Provide accommodation reception services
<b>SITTTSL007</b>	Process reservations
<b>CPPCLO2019A</b>	Sort and remove waste and recyclable materials
<b>CPPCLO2035A</b>	Maintain cleaning storage areas
<b>SITHFAB002</b>	Provide responsible service of alcohol
<b>SITHIND002</b>	Source and use information on the hospitality industry
<b>HLTAID011</b>	Provide first aid



*ANIBT may change the elective units based on industry, student needs and trainer availability.*

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# Diploma of Hospitality Management

CRICOS Code: 02506B

1 year + 6 months

## Onshore

AUD 9,000  
+ No Material Fee

## Offshore

AUD 12,000  
+ No Material Fee

## 2 Years package

SIT50416

### Diploma of Hospitality Management

CRICOS Code: 02506B



SIT60316

### Advanced Diploma of Hospitality Management

CRICOS Code: 091102G

**ONSHORE**  
AUD 12,000

**OFFSHORE**  
AUD 16,000

Enrolment fee not included



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